

Brookside Boarding Cattery & Homecare

Church Lane, Plummers Plain, Horsham, West Sussex, RH13 6LU
Telephone **01403 891 930**, Mobile **07769 661 508**
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Terms and Conditions of Boarding

Please read the following terms and conditions BEFORE bringing your cat in for boarding at Brookside and print of 2 copies. Please sign where indicated then retain one copy for yourself and return the other signed copy to Brookside. Thank you.

Your boarding fee's can be made on collection of your cat except where your cat is boarding with us long term where arrangements can be made for fee's to be paid monthly.

Please note:

You will be charged a full day's boarding for the day of arrival and departure where the cat is collected after 10am. So if you bring your cat in Friday evening and collect Monday 11.00 am for instance, you will be charged for four full days.

Your approximate times of delivery and collection should be discussed with us prior to the day of arrival so that we can ensure that all necessary cleaning and disinfecting has taken place and your cat can be taken straight to its chalet. In the event of the chalet not being ready (i.e late departure of the previous occupant) then your cat may be held for a brief time in its travelling cage. However we give priority to avoiding this happening

Collection or arrival on Sunday is only by prior arrangement and at the discretion of the proprietor.

We make a minimum charge of 3 days boarding for cats staying less than 3 days due to cleaning and disinfecting of the chalets in preparation for the next occupant.

A minimum fee of 5 days boarding is charged for Christmas, New Year and Easter. Cats will not be released until payment in full is received.

Should the cat be collected early the full period of the booking will still be charged for.

Payment can be either by cash or cheque with a cheque guarantee card only. We regret that we do not have the facilities to accept card payments.

Our prices will be reviewed at the beginning of each year and any changes to our fees will be applicable from February onwards.

Cats should be brought in a strong secure carrier which we can store for you. All belongings are left at the owners risk.

We request that your cat is treated for worms and fleas prior to arriving at the cattery and any cat found to be suffering an infestation on arrival will be treated for it by the proprietor at the additional expense of the owner.

You must provide a current vaccination certificate showing that your cat is immunised against flu and enteritis. Cats will NOT be accepted for boarding without one.

Owners must inform us at the time of arrival or booking of any medical history.

We are happy to administer medication where necessary but will not be held responsible for difficult cats or administering medication if the cat poses a threat of harming staff during administration.

We are happy to groom cats but will not be held responsible should the cat become distressed or pose a threat of harming staff during grooming.

We require a contact telephone number of a person who can be contacted or a mobile phone number of the owner for use should an emergency arise.

We reserve the right to refuse admission to any cat showing signs of illness unless veterinary advice is

taken by the owners.

We strongly recommend that you take out insurance cover for veterinary fees as we do not supply any and any veterinary costs incurred will be added to your final bill and must be paid before your cat leaves the cattery.

Should euthanasia on humane grounds become necessary after consultation with the vet treating your cat and consultation with the contact person you give your consent.

Whilst we take every precaution to ensure the health and safety of your cat whilst it is in our care we cannot be held responsible for any illness disease or death whilst it is in our care.

A cat left uncollected without contact or instruction from its owner or contact after a period of 10 days from the day it should have been collected will be handed to an animal charity. Please note that we do not like doing this and every possible effort will be made to contact the owner before this is done.

Please sign the following statement and return a copy of this agreement to the cattery.

I agree to the terms and conditions detailed above

Print name.....

Signed.....

This document will be kept on file with your cats details and occupancy record and will remain valid for every subsequent visit that your cat or cats make to Brookside Boarding Cattery. **YOU MUST INFORM US OF ANY CHANGES THAT NEED TO BE MADE TO YOUR CAT(S) RECORD OR ANY CHANGES OF CIRCUMSTANCES THAT WILL AFFECT YOUR CATS HEALTH OR WELL BEING OR THE JURISDICTION OF THE CATTERY.**

Thank you for your co-operation.
Annette Christian
Proprietor.